

Please use this guide to prepare your vehicle for shipment, 11 easy steps to have a great transportation experience.

1- Keys:

You must provide the selected carrier with keys to the ignition, trunk, gas cap and any locked compartment.

2- Delayed Shipments:

Please understand that all vehicles are subject to delayed shipment this could be due to unforeseen weather or operational issues.

3- Don't fill your tank:

Due to DOT weight regulations, we recommend that your gas tank be less than 1 quarter tank in the case of the car going to be transported to Alaska or Hawaii, if not, there's no fuel tank regulations for ground transportation.

4- Don't OVER – PACK:

Anything in Your Vehicle -Light and soft personal items. Luggage or small boxes may be shipped inside the trunk only (100lbs max). An infant car seat and spare tire with jack are considered to be integral parts of the vehicle, so they may be included. You will/may be asked for additional compensation if your vehicle is over-packed or require to remove anything that is not permanently mounted or bolted to the vehicle.

5- NOTHING obstructing views out of the windows: This is mandatory and is for the safety of our crew. Our crew often has to load these vehicles on to our trailer with the mirrors folded in, using only the windows. If their view is obstructed, the potential for damage and injury increases greatly.

6- Firearms or Fire Extinguishers:

No firearms, ammunition of any type or fire extinguishers may be shipped in a vehicle.

7- Alarm Systems:

If there is an alarm system, it must be disconnected prior to drop off or the alarm remote must be provided.

8- Disabled or Inoperable Vehicles:

If your vehicle is inoperable, it must be in a safe location with easy access with inflated tires, fully operational brakes and steering.

9- Over-sized / Modified Vehicles:

Unless it is previously noted to our dispatch department, Vehicles that are Factory Stock cannot exceed certain height or clearance. All vehicles must have at least of ground clearance OR maximum 7' high, otherwise we may be unable to accept your vehicle for a regular auto trailer which may increase your estimated rate. This must be informed to your agent in charge before dispatch occurs.

10- Vehicle Clean:

Vehicle should be clean to ensure an accurate vehicle inspection report can be completed, please clean your vehicle. This will assist you and the driver to speed up the walk around the vehicle at pick up and destination. If you have further questions or changes, please do not hesitate to contact us.

11- EZ Pass:

Please cover or remove any kind of EZ pass stickers from your windows or vehicle to avoid extra charges on your transportation, our contract does not cover tolls or extra fees caused by side deals.

